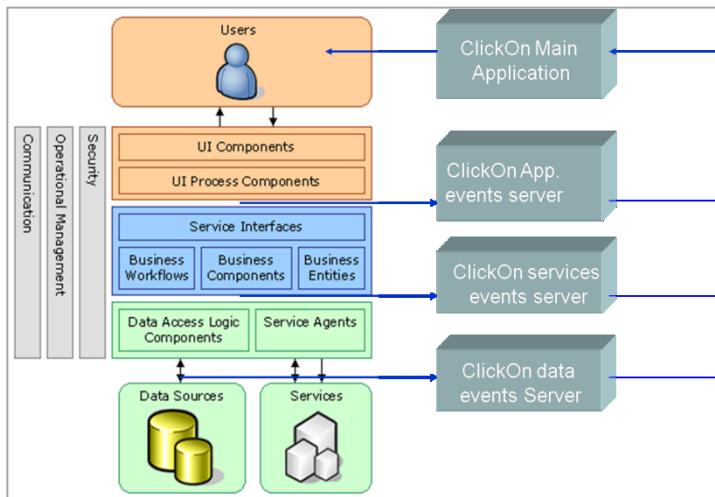


WENDIMU ClickOn™

Online Help & System Training

Ensure the success of your enterprise applications

Maximize your applications investment and increase employee productivity with WENDIMU ClickOn. Support end-users of newly-introduced systems, improve adoption rates and reduce learning curves. Using WENDIMU ClickOn for Training & Rollout Support enriches enterprise software user training programs by offering truly personalized and adaptive real-time guidance. WENDIMU ClickOn provides a collaborative development environment to create system related assets - the online "People to System" documentation. With the ability to produce multiple outputs through a single recording session, WENDIMU ClickOn reduces content development time and cost. You can rapidly produce interactive in-application performance support, transaction simulations and classroom and web based training materials. With the creation of user test scripts, the system transactions can be defined and tested before go-live, providing the necessary materials to ensure user adoption. WENDIMU ClickOn is key to increasing productivity and reducing overall software



How it works?

WENDIMU ClickOn enables you to record business processes, such as generating a purchase order, while actually performing the procedure. During the recording stage, instructions are entered for the end user to describe how to perform each step, as well as information describing the constraints and motivations for doing so. Each script is stored in a single and easily accessible file that can be located anywhere on the network.

Benefits

- Maximize ROI on enterprise applications by training users quickly and keeping support documents current
- Mitigate compliance risk by ensuring users consistently follow process steps
- Manage knowledge by delivering training within the application itself
- Record training simulations in a way that mirrors how users complete tasks
- Reduce training, documentation, and ongoing help desk costs
- Accelerate training development
- Reduce performance support costs with context sensitive help for generic content

